

**FOR IMMEDIATE RELEASE**

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## **Milam County Renews Emergency Air Medical Membership Agreement**

*Agreement with PHI Cares provides air medical transport benefits for all Milam County residents*

MILAM COUNTY, TX, 15 DEC 2022 – The Milam County Commissioners have approved the renewal of their emergency air medical transportation agreement with PHI Cares. The agreement provides air medical transport benefits for all residents of Milam County when they are transported by a PHI Air Medical aircraft in the region through the PHI Cares benefit program.

The PHI Cares membership program supports all the households and residents of Milam County, Texas. With the launch of this agreement, Milam County residents are not required to pay any additional out-of-pocket expense for their emergency air medical transportation when a PHI Air Medical aircraft in the region transports them from Milam County or a surrounding county, including Falls, Robertson, Burleson, Lee, Williamson and Bell counties.

“The Milam County residents have benefitted greatly from this service, and we are excited to continue our partnership with PHI,” said Bryan Burns, Emergency Management Coordinator for Milam County.

Residents should **always call 911 first** when they have a medical emergency. The county 911 dispatchers are well trained at assessing the medical needs of each caller and will determine if a ground or air ambulance is necessary. If a resident is transported by a PHI Air Medical Aircraft, they should notify the PHI Cares membership department at 1.888.I.Fly.PHI (1.888.435.9744) and provide them with the Milam County PHI Cares membership number and their date of transport.

Residents can obtain their PHI Cares membership cards and upgrade forms after January 1<sup>st</sup> from the following locations:

### **Town of Buckholts**

Buckholts City Hall  
113 West Main  
Buckholts, TX 76518  
Phone: 254-593-3111

### **City of Cameron**

Cameron City Hall  
100 South Houston Avenue  
Cameron, TX 76520  
Phone: 254-697-664

**Community of Gause**

Coats Grocery & Feed  
120 East Gause Blvd.  
Gause, TX 77857  
Phone: 979-279-3153

**City of Rockdale**

Rockdale City Hall  
505 West Cameron Ave.  
Rockdale, TX 76567  
Phone: 512-446-2511

**City of Thorndale**

Thorndale City Hall  
105 N. Main  
Thorndale, TX 76577  
Phone: 512-898-2523

**Milam County Tax Office**

103 South Fannin  
Cameron, TX 76520  
Phone: 254-697-7017

**Milam County Courthouse Annex**

806 N Crockett  
Cameron, TX 76520  
Phone: 254-697-7000

**Rockdale One Stop-Tax Office**

313 North Main  
Rockdale, TX 76567  
Phone: 512-446-5103

The PHI Cares membership program is available at over 60 PHI Air Medical bases across the country. Milam County residents may upgrade their Milam County limited membership benefit coverage to nationwide coverage for only \$45.00 per year. To upgrade your household membership, please go to [www.PHICares.com](http://www.PHICares.com) and fill out an online application using the special discount code, **MILAMUPGRADE**. Milam County Residents may also email the PHI Cares Membership Department at [membership@PHIAirMedical.com](mailto:membership@PHIAirMedical.com) or call 1.888.435.9744 Monday through Friday, 8:00 am to 4:00 pm MST to request an upgrade form or download the upgrade form from the Milam County website at [www.milamcounty.net](http://www.milamcounty.net). Please reference the "Milam County" Membership program when calling or writing them.

Residents can visit the PHI company website at [www.PHIAirMedical.com](http://www.PHIAirMedical.com) to learn more about the company and [www.PHICares.com](http://www.PHICares.com) to learn more about their membership program.

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***About PHI Air Medical***

*PHI Air Medical is a leading air medical transport provider, operating over 80 air medical bases in the nation with eighteen of those bases in Texas. These bases provide outreach education to local communities and healthcare systems across the nation. Safely transporting more than 30,000 patients each year, each PHI Air Medical base maintains a crew of highly trained pilots, flight nurses and paramedics – prepared to respond to emergency medical transport requests.*